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## FACT SHEET

### WHO WE ARE

Neighborhood Credit Union, the oldest credit union in the Dallas-Ft. Worth Metroplex, is a **not-for-profit, member-owned, volunteer-directed financial cooperative** that provides fiscally sound, economically creative banking solutions for Dallas-area families.

### WHAT WE DO

Unlike traditional banking institutions, **our goal is not to make a profit from our customers.** As a not-for-profit organization, Neighborhood Credit Union is **in the business of helping people achieve their short- and long-term financial goals for their families.** Through unique products like the **Prize Savings Account** in which members can win money by saving money, and through community investment including **college scholarships and financial education**, Neighborhood Credit Union exists to help its North Texas neighbors improve their financial health and well-being.

### WHO WE SERVE

Any person who lives, works or worships in Dallas County, Ellis County or the City of Arlington is eligible for membership. Built on more than 75 years of relationships and trust, Neighborhood Credit Union serves **some 30,000 members—many of whom are un-served or underserved by traditional banking institutions.** Neighborhood Credit Union values its members as more than just account-holders. They are real people with real financial questions, challenges, and life decisions – and we are here to help them.

### HOW WE BEGAN

Originally known as Dallas Postal Credit Union, Neighborhood Credit Union opened its doors to its first members in **April 1930, just months after the U.S. stock market crashed.** During the Great Depression, when American confidence in financial institutions was at an all-time low, Dallas Postal Credit Union won the trust and loyalty of its charter members with a commitment to serving their immediate- and long-term financial needs. Since then **the credit union has grown from its original membership of 72 to some 30,000 North Texans.**

### WHERE WE ARE NOW

In 2001, the credit union officially changed its name to Neighborhood Credit Union—a name that more accurately reflects the diverse base of some 30,000 members, the growth of their **assets (now topping \$250 million)**, and Neighborhood’s ongoing effort to offer members convenient service in their neighborhoods and communities. Neighborhood currently has **branches in Oak Cliff, North Dallas, Arlington, Mesquite, Duncanville and Waxahachie.** A new branch will open in **Lancaster** in 2009. Service is also available 24/7 at **[www.myncu.com](http://www.myncu.com).**